

Making payments through Touchnet

Login to myClackamas

myClackamas Login

Security (show explanation)

- This is a public or shared computer
- This is a private computer

I want to change my password after logging on

College Email Address:

[Forgot your email address?](#)

Password:

[Forgot your password?](#)

Log On

Click on Payment Information

Clackamas Community College Portal > Students

69° F

Log Out

CougarTrax
User Account
Continuing Education (non-credit)
Account Information
Payment Information
My Documents
Financial Aid
Registration
Student Employee Information



On Monday, August 12th, we will begin upgrading student email to Microsoft Office 365. During this time, current students can access their email by logging in at: www.outlook.com/student.clackamas.edu. If you became a student after August 8th, your email will work once the upgrade is complete. We expect this process to be completed by August 14th.

[Learn more about the features Office 365 has to offer.](#)

myClackamas is currently not compatible with Internet Explorer 10. Please use either an earlier version of IE or Firefox.



Moodle will be undergoing an update on Wednesday, August 14 at 8pm. The system may be slow during this update, so please be patient if you are working during that time. The update should be complete by early Thursday morning. Should you have any difficulty accessing Moodle, please go to online.clackamas.edu to log in.



Streeter Academic Computer Lab Hours
Through Aug. 15, the Streeter Lab hours are: M-Th, 7:30am to 7pm. Aug. 19 – Aug. 29: M-Th, 7:30 am to 5pm. Sept. 3 – 5: T-Th, noon to 3:30pm. The Streeter lab will re-open Sept. 30. If you have questions, contact Patricia at ext. 3070 or

myWeek ToDo Finals Schedule

Today's Date: Thursday, August 15, 2013

August 2013						
S	M	T	W	T	F	S
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

ASG: Message Calendar Survey

Message from ASG:

ASG FYII

CASE

Graduating? Are you career ready? Sign-up for CASE prior to graduating and receive job search assistance for up to six months. Unemployment in Clackamas County is about 7% it is important to

Click on Pay and Account Information

Clackamas Community College Portal > Students

69° F

Log Out

CougarTrax

User Account

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Account Information

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Pay and Account Information

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ASG: Message

Calendar

Survey

Message from ASG:

ASG FYI!

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myWeek

ToDo

Finals Schedule

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1	2	3	4	5	6	7

This should link you to Touchnet

The screenshot shows a web portal with a navigation bar at the top containing links for My Account, Payments, Payment Plans, eBills, eRefunds, Account Activity, My Profiles, and Authorized Users. The main content area is divided into two columns. The left column contains 'Account Alerts' with a yellow box about refund setup, 'Announcements' with text about new features, and 'Helpful Tips' with a bulleted list. The right column contains 'My Account' with a yellow box for 'Current Account Status' showing a \$0.00 balance and buttons for 'Make a Payment' and 'View Account Activity'. Below this is a 'Statements' section with an eBill statement for a Student Account, including details like 'A new bill for Student Account was delivered on 1/21/15', 'Account Type: Student Account', 'Statement Date: 1/21/15', and 'Bill Amount: \$0.00'. At the bottom of the right column is a 'Term Balances' section with a table.

My Account | **Payments** | **Payment Plans** | **eBills** | **eRefunds**

Account Activity | **My Profiles** | **Authorized Users**

Account Alerts

To have your refunds deposited directly, complete your setup on the [Refund Account Setup](#) page.

Announcements

CCC is adding new features each term to make your payment process better. See the New Feature text below for updated information. If you are making a payment, click on any Make A Payment link, then click on the Pay link under Action on the far right hand of the screen.

Helpful Tips:

- To make a payment on your current term (Fall) balance, simply click on Make a Payment from this page.
- To make a payment on a previous (Summer) term, click on recent account activity, select term, click on Make a Payment from that page.

My Account

Current Account Status

Balance: **\$0.00**

[Make a Payment](#) [View Account Activity](#)

Statements

eBill Statement

A new bill for Student Account was delivered on 1/21/15.

Account Type:	Student Account
Statement Date:	1/21/15
Bill Amount:	\$0.00

Term Balances

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The **Announcements** section to the left of the screen lists helpful tips, new features or information about making payments

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- To make a payment on a previous (Summer) term, click on recent account activity, select term, click on Make a Payment from that page.

New feature! You may now select your checking or savings account as a method of payment. Go to My Profiles/Payment Profiles. When choosing a payment method, select Electronic Check if you would like your payment to come directly from your checking or savings account.

Please make sure your bank routing number and bank account number are correct. You may be charged up to a \$25 fee for any returned items.

[Make a Payment](#)

[View Account Activity](#)

Statements

eBill Statement

A new bill for Student Account was delivered on 1/21/15.

Account Type:

Student Account

Statement Date:

1/21/15

Bill Amount:

\$0.00

Term Balances

Payments can be made by clicking on the **Payment** tab at the top of the screen or go to **Make a Payment** on the front of the screen.

My Account | **Payments** | Payment Plans | eBills | eRefunds

Account Activity | Profiles | Authorized Users

Account Alerts

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My Account

Current Account Status

Balance: \$0.00

[Make a Payment](#) [View Account Activity](#)

Statements

eBill Statement

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Account Type:	Student Account
Statement Date:	1/21/15
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Term Balances

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After you have clicked on the **Payment** tab or **Make a Payment**, information about your most recent billing statement will appear. Click on **Make a Payment** on the front of the screen.

My Account

Payments

Payment Plans

eBills

eRefunds

Account Payment

Payment History

Account Payment

Account Payment

Current balance includes activity since your last statement, including recent payments and new charges.

Balance: \$0.00

[Make a Payment](#)

Pending Payments

No payments have been set up.

Select Current account balance, Amount due or Pay by term and enter payment amount

My Account Payments Payment Plans eBills eRefunds

Account Payment Payment History

Account Payment

Amount

Payment Method

Confirmation

Receipt

Select Payment

Current account balance:

\$0.00

\$0.00

Payment Date:

1/26/15

Amount due:

\$0.00

\$0.00

Memo:

Pay by term:

Continue

Select the payment method you would like to use, the drop down box will display **Electronic Check(checking/savings)** or **Credit Card**

My Account **Payments** Payment Plans eBills eRefunds

Account Payment **Payment History**

Account Payment

Amount	Payment Method	Confirmation	Receipt
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Select Payment Method

Payment amount: **\$100.00**

Payment method:

Select **Previous Step** **Cancel**


Electronic Check - Electronic payments require a bank routing number and account number. Payments can be made from a personal checking or savings account. You cannot use corporate checks, i.e. credit cards, home equity, traveler's checks, etc.

Credit Card - We accept the following credit cards.



If you select Electronic Check:

Enter in your account information. You can save your account information for future payments. You can also have refunds processed to the same account. Select the **Select** button.

Amount	Payment Method	Confirmation	Receipt
Select Payment Method			
Payment amount: \$100.00			
Payment method: <input type="text" value="Electronic Check (checking/savir)"/>			
<input type="button" value="Select"/>			
Electronic Check - Electronic payments require a bank routing number and account number. Payments can be made from a personal checking or savings account. You cannot use corporate checks, i.e. credit cards, home equity, traveler's checks, etc.			
Credit Card - We accept the following credit cards.			
			
Account Information <i>*Indicates required fields</i>			
Personal accounts only. No corporate accounts, i.e. credit cards, home equity, traveler's checks, etc. Do NOT enter debit card number. Enter the complete routing number and bank account number. The illustration shown is only an example to show where to find the routing number and bank account number on a personal check.			
*Account type:		<input type="text" value="Select account type"/>	
*Routing number: (View example)		<input type="text"/>	
*Account number:		<input type="text"/>	
*Confirm account number:		<input type="text"/>	
*Name on account:		<input type="text"/>	
Refund Options <i>Only ONE account can be designated to receive refunds.</i>			
<input type="checkbox"/> Check here if you would like refunds to be deposited into this account.			
Option to Save			
<input type="checkbox"/> Save this payment method for future use			
Save payment method as: <input type="text" value="(e.g. Primary Checking)"/>			
<input type="button" value="Continue"/> <input type="button" value="Previous Step"/> <input type="button" value="Cancel"/>			

If you select Credit Card:
Enter credit card information. You can also save this information for future payments. Select the **Select** button.

My Account	Payments	Payment Plans	eBills	eRefunds
Account Payment	Payment History			

Account Payment

Amount	Payment Method	Confirmation	Receipt
--------	----------------	--------------	---------

Select Payment Method


Payment amount: **\$100.00**


Payment method:

Select

Electronic Check - Electronic payments require a bank routing number and account number. Payments can be made from a personal checking or savings account. You cannot use corporate checks, i.e. credit cards, home equity, traveler's checks, etc.

Credit Card - We accept the following credit cards:





Account Information

***Indicates required fields**

*Card account number:

*Name on card:

*Card expiration date:

*Credit card type:

*Card Verification Value: ([View example](#))

Option to Save

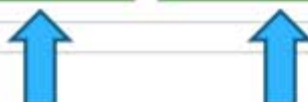
Save this payment method for future use

Save payment method as:

Continue **Previous Step** **Cancel**

The next screen will confirm your payment information. **Previous Step** will also allow you to change the term or dollar amount, if you wish. Select the **Submit Payment** button if the information is correct.

My Account	Payments	Payment Plans	eBills	eRefunds
Account Payment	Payment History			
Account Payment				
Amount	Payment Method	Confirmation	Receipt	
Submit Payment				
Please review the transaction details, then submit your payment.				
Payment date:		1/26/15		
Payment amount:		\$30.00		
Payment type:		Credit Card		
Card account number:		xxxxxxxxxxxx		
Name on card:				
Card expiration date:		01/16		
Credit card type:		MasterCard		
E-mail:				
Submit Payment	Previous Step	Cancel		



Your payment receipt will be displayed. Your student account will automatically be updated with your payment. A confirmation email will be sent to you. You have successfully made a payment in Touchnet!

Account Payment

Thank you for your payment. We will send you a confirmation e-mail with payment details. For a record of all your payments, please see the Payment History.

Amount

Payment Method

Confirmation

Receipt

Payment Receipt

Your payment in the amount of \$30.00 was successful. Please print this page for your records.

Confirmation number: 20150126000000
Payment date: Monday, January 26, 2015
Amount paid: \$30.00
Transaction type: Purchase
Student name:
Paid to: Clackamas Community College
Web address: <https://secure.touchnet.com>
Account number: xxxxxxxxxxxx
Card type: MASTERCARD
Name on card:
Card not present for this transaction.